



YOUR TECHNOLOGY PARTNER



We are Global

We are a Premier Information Technology Company with a focused approach on delivering quality services to our global clients.



Customer Base

- Asia
- Africa
- Europe
- Middle East
- North America

- We are Microsoft and Oracle Gold Partner
- One amongst the few companies that combines extensive real-time domain knowledge in Service Industry along with strong technical capabilities to deliver the best of **Technology Solutions**.
- Strong **Techno Functional Management** Team.
- Satisfied Client Base Globally.
- Also provided solutions for Retail, Mall Management, Manufacturing, Publishing and Real Estate Industry.

Name

TI Infotech Pvt. Ltd.

Establishment

August, 2005

Headquarter

Delhi NCR, India

Our Services

We are following International Standards of Process Deliverables and follow
"A Total Solution Approach".



Development on **Oracle Platform**



Development on **Microsoft Platform**



Bespoke Development



Managed Hosting Services

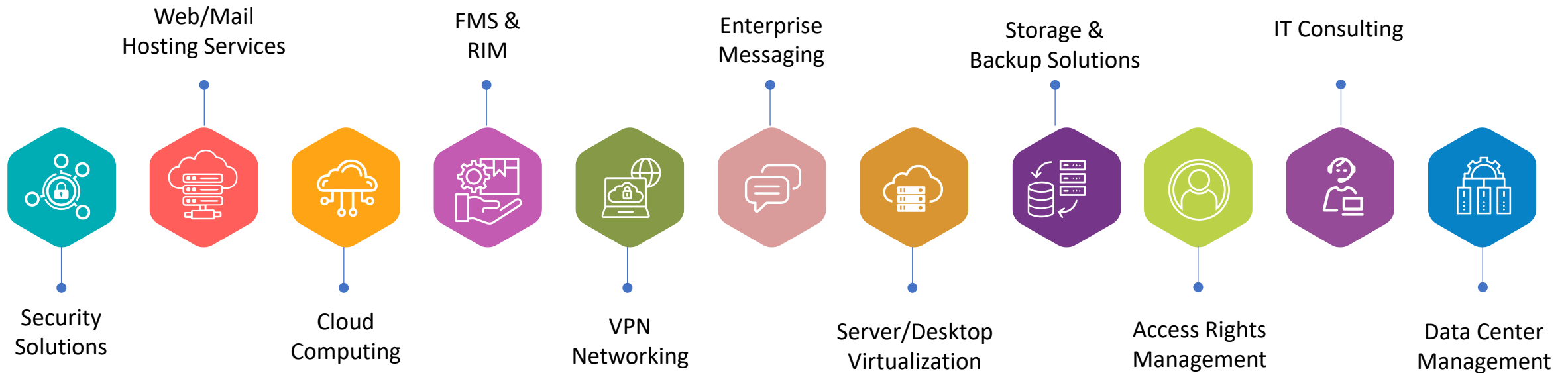


IT Infrastructure Services / Consulting

Value Added SERVICES

- Consultancy Services for Bespoke development
- Custom Development
- Oracle Financial Implementation and Support
- Database Administration Support
- ERP Consultancy
- ERP implementations
- Upgrade and migration
- Application care and support
- Mobile Apps
- Ecommerce Consulting & Services

Working in tandem with the clients Information Technology goals and evaluating their infrastructure requirements including hardware and software to enhance the service delivery resulting in optimum process efficiency.

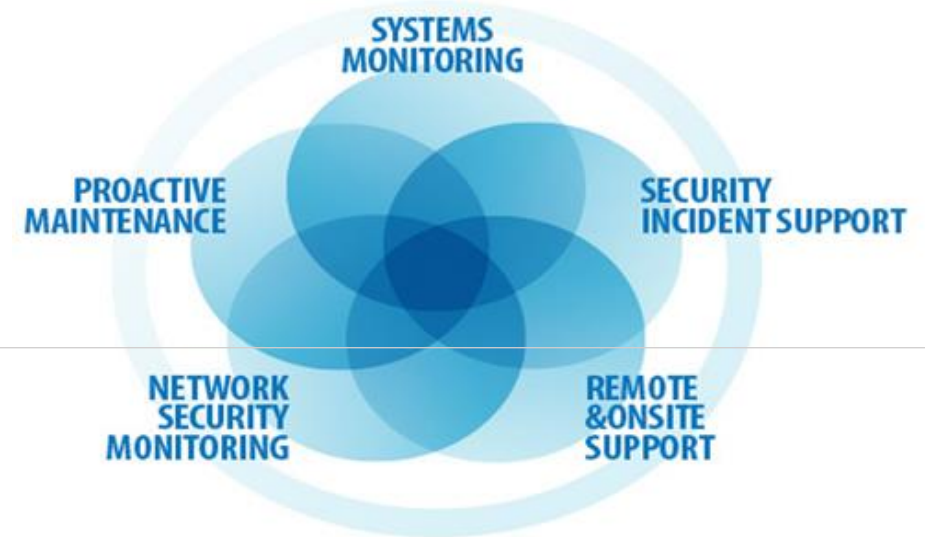


FMS & Remote Infrastructure Management (RIM)

IT Infra Services offers a full suite of solutions as required by companies to out-source their IT management. We provide services ranging from planning to deployment along with ongoing technical support anytime, anywhere.

We take the responsibility for monitoring, managing and/or problem resolution for IT systems and functions on your behalf.

- Onshore and Offshore IT Infrastructure Management
- Remote Technical Support to End Customers
- Desktop Support Management
- Server Support Management
- Network Support Management



Paybacks of FMS Services

End to End Management Capabilities:

- Hardware Infrastructure
- Applications
- Data Centre
- NOCs and
- Multi-Domain Capability

World Class Alliances:

- Multi-faceted and rewarding alliances with various technology leaders facilitate early adoption of new technologies.
- Centralized Service Desk with Skilled Resource
- Process Efficiencies: CMMI L3, ISO 9001: 2015, ISO 27001

FMS & Remote Infrastructure Management (RIM)

Services Offerings

Facility to offer multi-level Tech support

- Phone / Email / Chat / Remote Login/Skilled Engineers

Multi-level Service Offerings

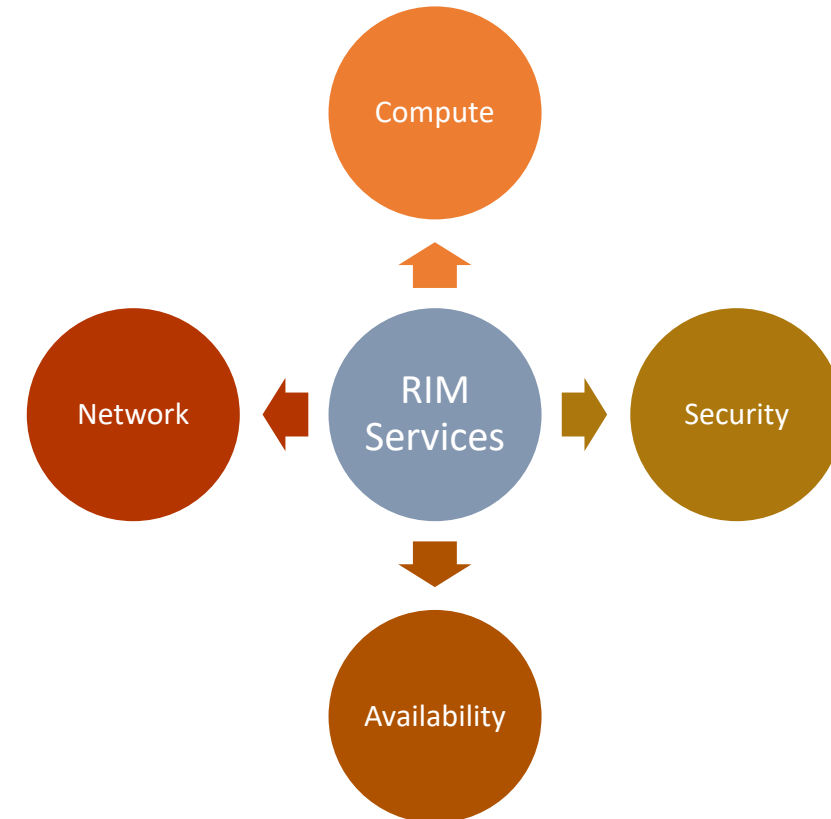
- Setup and Installation of Hardware
- Networking, Virus and Security Solutions
- Internet and Email Support
- PC Optimization
- Data Backup and Disaster Recovery

Skilled individuals for Technical support

- Products – Desktops, Laptops and Servers
- Services – Service Packs and Upgrades

End User Support Practice - EUS

- Centralized Service Desk - Captive Service Desk & Remote Service Desk
- Desktop Support
- Asset Management
- Transformation Services
- Supplier (Vendor) Management



Security and Networking Solutions

We offer integrated, policy-driven network security management to improve efficiency and cut costs.

Managed Service Offerings

- Managed Security Services –Onsite & Remote (Security Operation Centre - SOC)
- Managed Security Services –Facilities Management (Managed Security Services Practice)

Information Security Services

- Firewall, Unified Threat Management
- Security event and Compliance Management
- Application port filtering and Fine Tuning
- Branch office VPN / MPLS / SD WAN implementation and management
- WAN acceleration
- Network performance management
- Network expansion and reallocation
- Security Policies and Audit

Information Network Services

- Network Support Services
- Network Audit and Performance Analysis Services



Security and Networking Solutions



Email Management and Migration

TI Infotech can support your existing email system hosted on-premise, Office 365, G-Suite, Microsoft Exchange and other open-source mailing solutions.

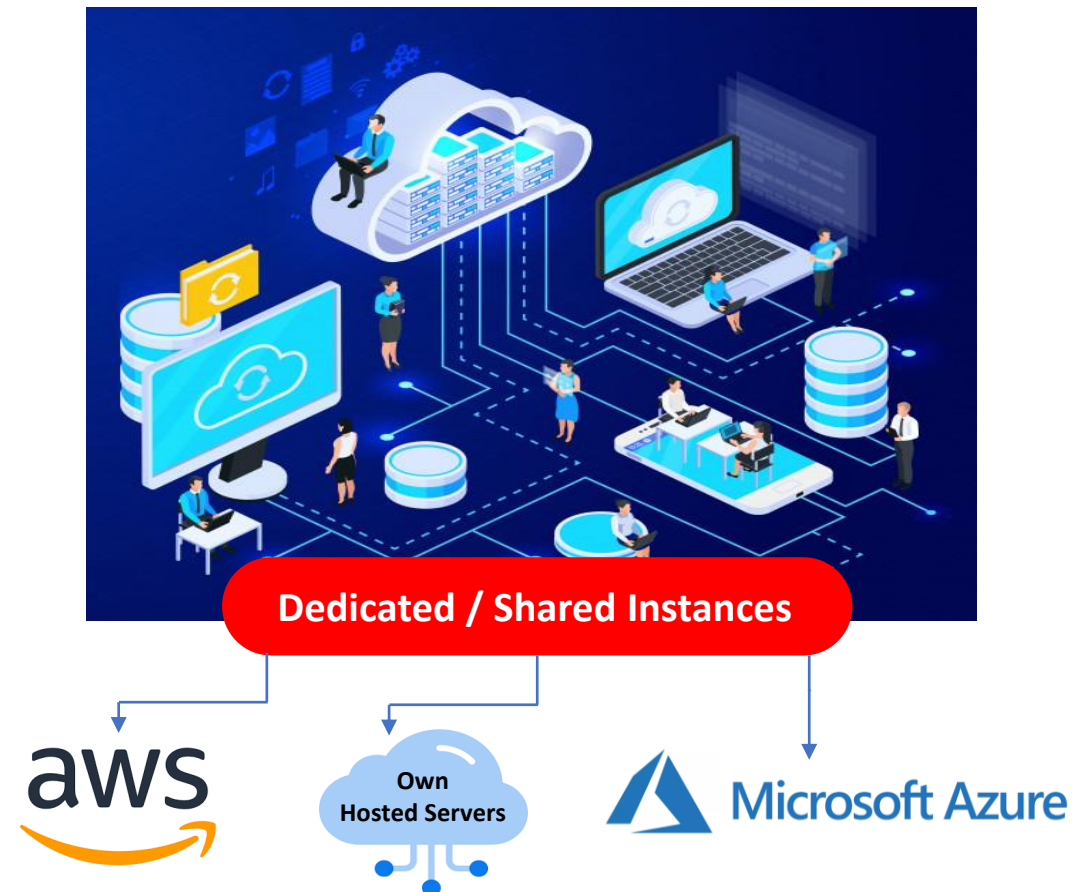
We can help you to migrate to cloud email and collaborative suites like Office 365 and G-Suite. Our certified engineers have hands on experience to migrate and manage large scale user base. Our technical team can help to consolidate and manage your existing IT infrastructure.



Managed Hosting Services

Managed hosting, an extension of dedicated hosting, is being adopted by the enterprises with the benefit that their hardware needs will be served by hosting providers. We, at TI Infotech, provide Managed Hosting Services on their own online servers with world-class services including 99.9% uptime, managed private servers, and Control Panel.

- **Managed Hosting Platforms:**
 - Microsoft and Linux
 - Choice of Databases MSSQL, MySQL, Oracle
 - Choice of Email Solutions
- **Control Panels:**
 - Plesk, WHM and cPanel
- **Virtual Private Servers**
- **Remote Server Management**
- **Backup, Retention and Archival Management**



Data Backup and Recovery

Data is Heart of an Organization, it's crucial for us to protect the Mission Critical.



It's the task of an administrator to make sure that backups are performed periodically



Figuring Out a Backup Plan?

You'll need to figure out

- Mission Critical Data: What data needs to be backed up
- Periodicity: How often the data should be backed up

Data Backup and Recovery

Mail Management

- Mail management for Office 365, MS Exchange, Linux Platform, Zimbra and Open-source platforms

Backup and Archival

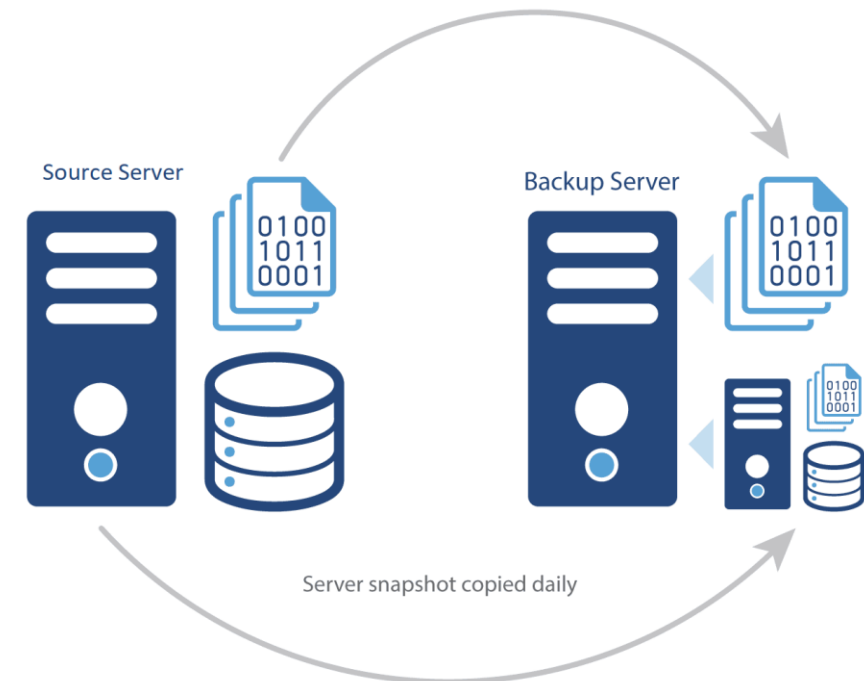
- Takes care of customer storage environment
 - Storage Area Networks (SANs)
 - Network-Attached Storage (NAS)
 - Autoloader and Tape Libraries
 - Transfer of ownership of technology or personnel assets.

Database Management Services

- Access Management Audit
- Oracle, Microsoft, MySQL

Storage Services

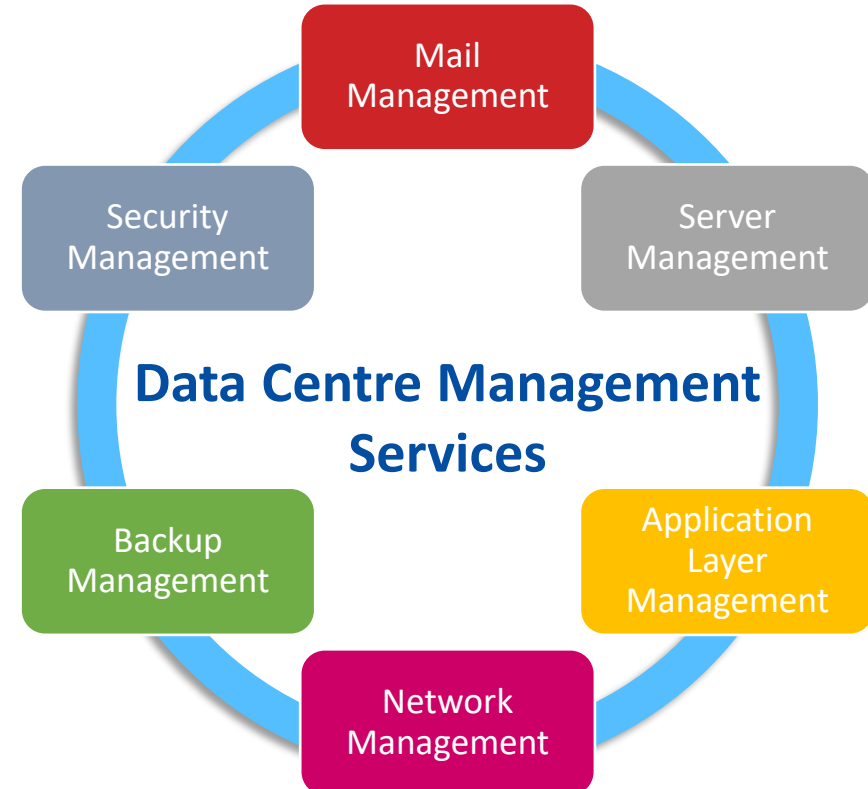
- Incident Management
- Asset Management
- Problem Management
- Change Management
- Configuration Management
- Capacity Management
- Security Management



Data Centre Management

Monitoring and Managing the Data-Centre operations.

Data Centre services complement the existing IT Services portfolio and are designed to provide end-to-end Data Centre Lifecycle Management Services to enterprise customers.



Our expert team focus on system DBA to manage and improve your business. With an army of DBA experts monitoring, maintaining and protecting your critical data, our 24x7 DBA services give you peace of mind knowing that your critical database data stores are receiving the best support possible.

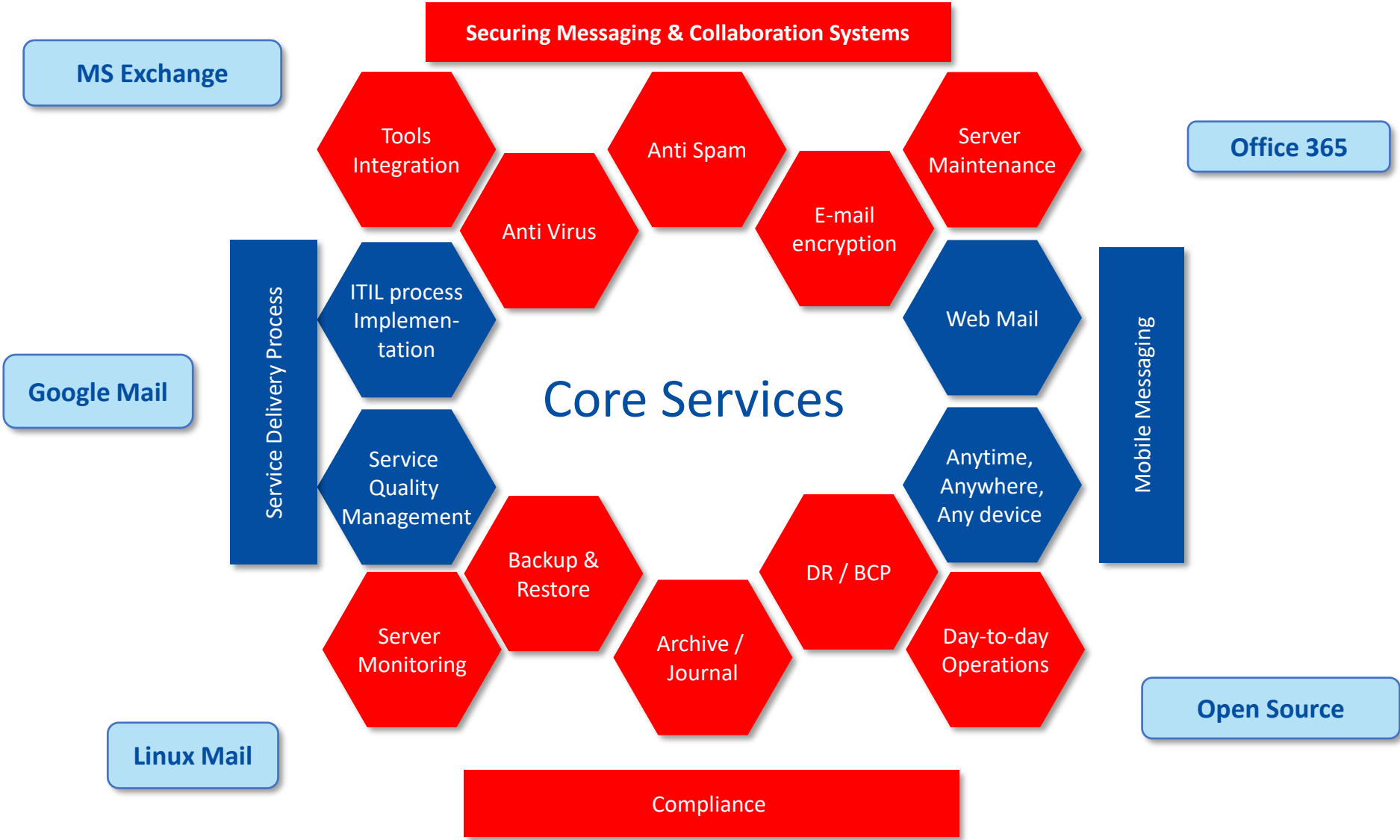
Our most popular services include:

- A reliable Database Administration
- Performance Management Services
- Database Monitoring and Alerting, round the clock
- Database Patching
- Database Installations
- Database Optimization
- Data Analytics
- Database upgrades
- On-demand consulting

**DBA Services
supported for:**

- Oracle
- Microsoft
- MySQL
- DB2
- Cloud database environments

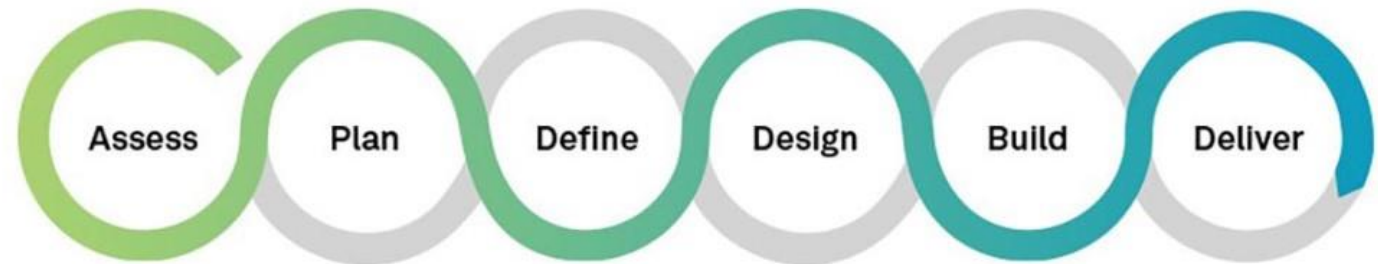
Enterprise Messaging & Collaboration Services



Professional Services refers to any activity or service which is time bound/ one time/ agreed frequency / with a definite start and end date being rendered to customer based on a onetime charge. Here the engagement with the customer is well defined in terms of scope and deliverable.

Standard Service Offerings:

- Project Management Consulting and Advisory Services
- Database up-gradation
- Application up-gradation and other one-time activities
- Microsoft Platform and Messaging
- Database – Offerings
- Application and Middleware – Offerings
- Network offerings
 - Network Consulting
 - Network Integration and Deployment Services
 - Network Optimization/upgrade Services



Strategic Alliances



ORACLE®

SOPHOS

Lenovo



DELL™



JUNIPER
NETWORKS



VERITAS®

VEEAM

SONICWALL®



vmware®



CODETWO
software engineering

Some of Our Clients



Thank you!



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